



WEBSITE ACCESSIBILITY STATEMENT



Accessibility Statement for Faversham Town Council

This accessibility statement applies to Faversham Town Council's website favershamtowncouncil.gov.uk

This website is run by Faversham Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts using browser or device settings
- zoom in up to 400% without the text spilling off the screen
- navigate most of the website using a keyboard or speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

AbilityNet <https://mcmw.abilitynet.org.uk/> has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- most older PDF documents are not fully accessible to screen reader software
- live video streams do not have captions
- some of our online forms are difficult to navigate using just a keyboard

Feedback and contact information

Please contact us if you find any problems not listed on this page or think we're not meeting accessibility requirements, or if you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email: town.clerk@favershamtowncouncil.gov.uk
- call: 01795 503286

We'll consider your request and get back to you in 21 days. If you cannot view the map on our 'contact us' page, call or email us for directions.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Faversham Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

The website has been tested against the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.2 AA standard, due to the non-compliance and exemptions listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

- Some images do not have a text alternative, so people using a screen reader cannot access the information.
- Some externally supplied PDFs may not be fully compliant. We have no control over these documents.

Disproportionate burden

Navigation and accessing information

It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content. It's not possible for users to change text size without some of the content overlapping.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. We will endeavour to meet accessibility standards on any new PDFs or Word documents we publish.

There are lots of historic PDF documents on our website. We are reviewing and prioritising our documents. We aim to remediate those that are most used and are essential to providing our services.

What we're doing to improve accessibility

We plan to improve accessibility on this website by addressing non-compliance issues as soon as practicable. We will provide staff training to ensure that all new content added meets accessibility criteria.

Preparation of this accessibility statement

This statement was prepared in June 2026 and will be reviewed at least annually. This website was last tested in June 2026 against the WCAG 2.2 AA standard using WEBAIM.

Adopted	January 2026
Last reviewed	June 2026
Next review	June 2027