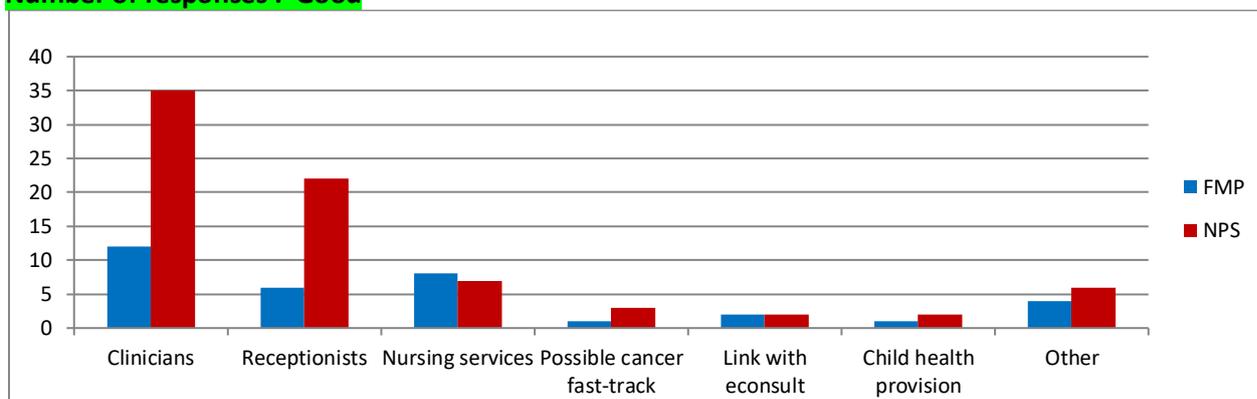


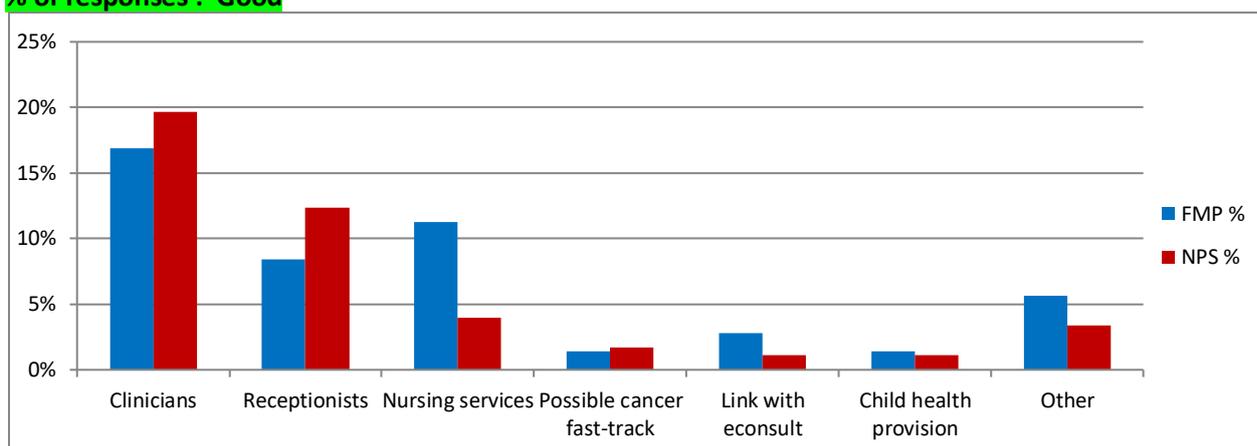
Analysis of 221 questionnaire responses Qs 8-18

Q8. Thinking about your score and your interactions with the GP practice (and those of your household) which specific areas have you found good and which areas not so good?

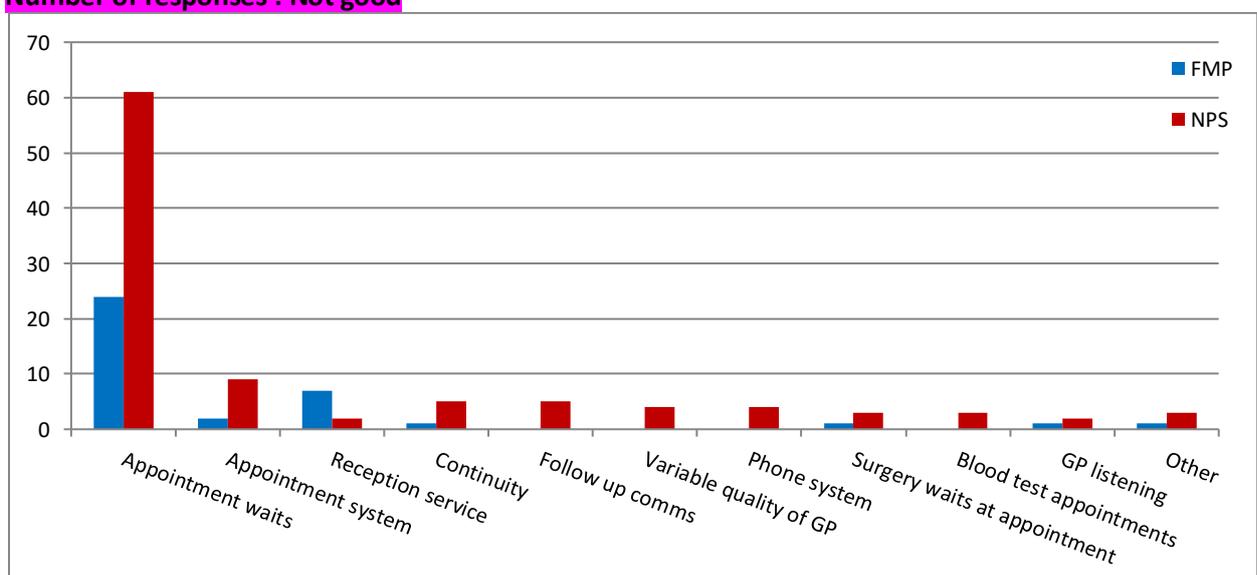
Number of responses : Good



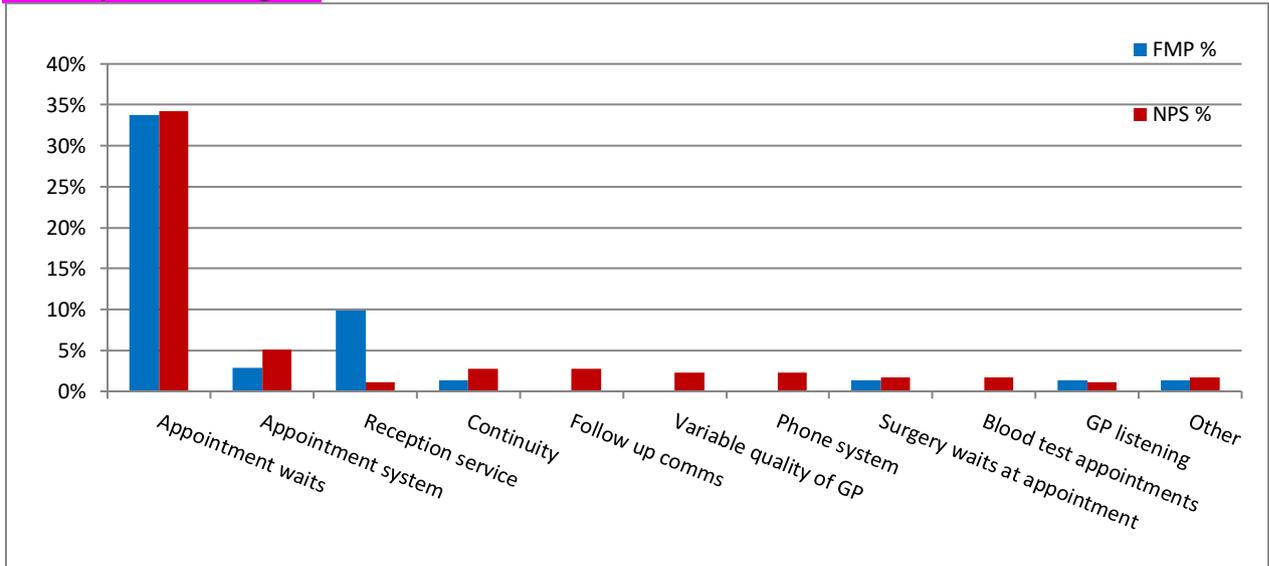
% of responses : Good



Number of responses : Not good

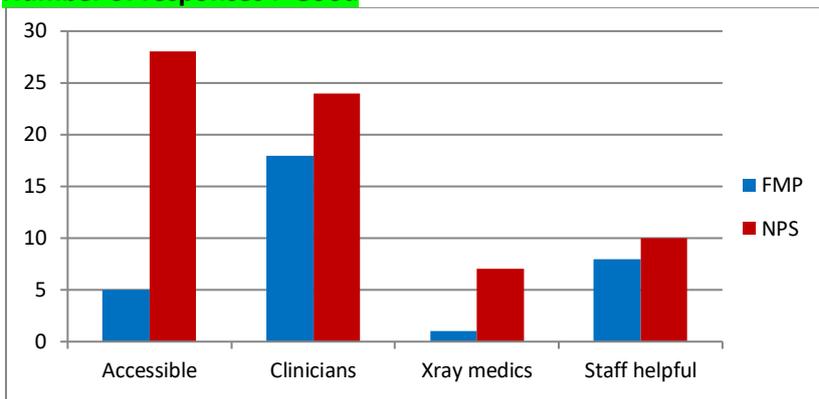


% of responses : Not good

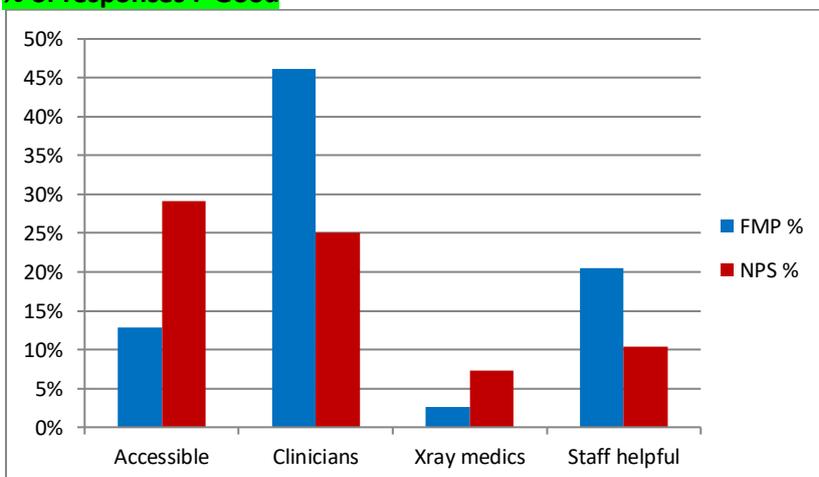


Q10. Thinking about your score and your interactions with the UTC (and those of your household) which specific areas have you found good and which areas not so good

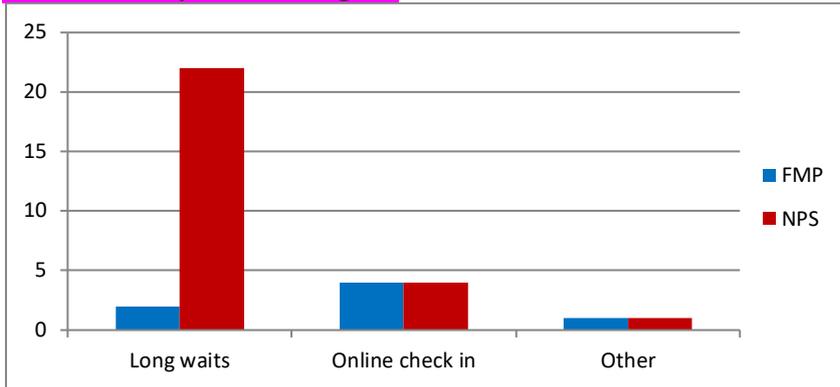
Number of responses : Good



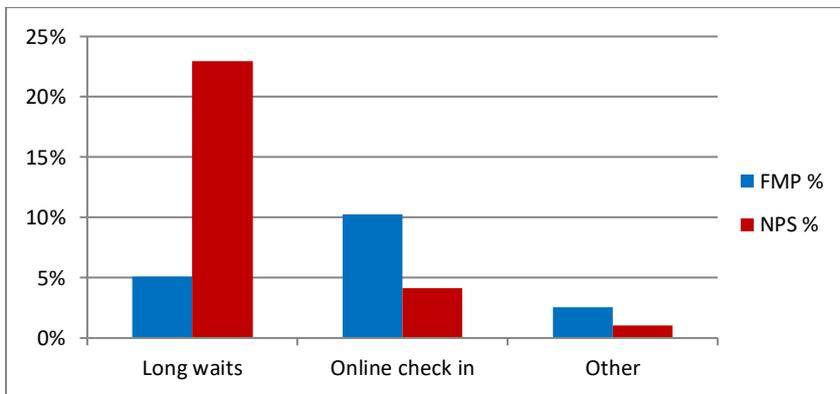
% of responses : Good



Number of responses : Not good

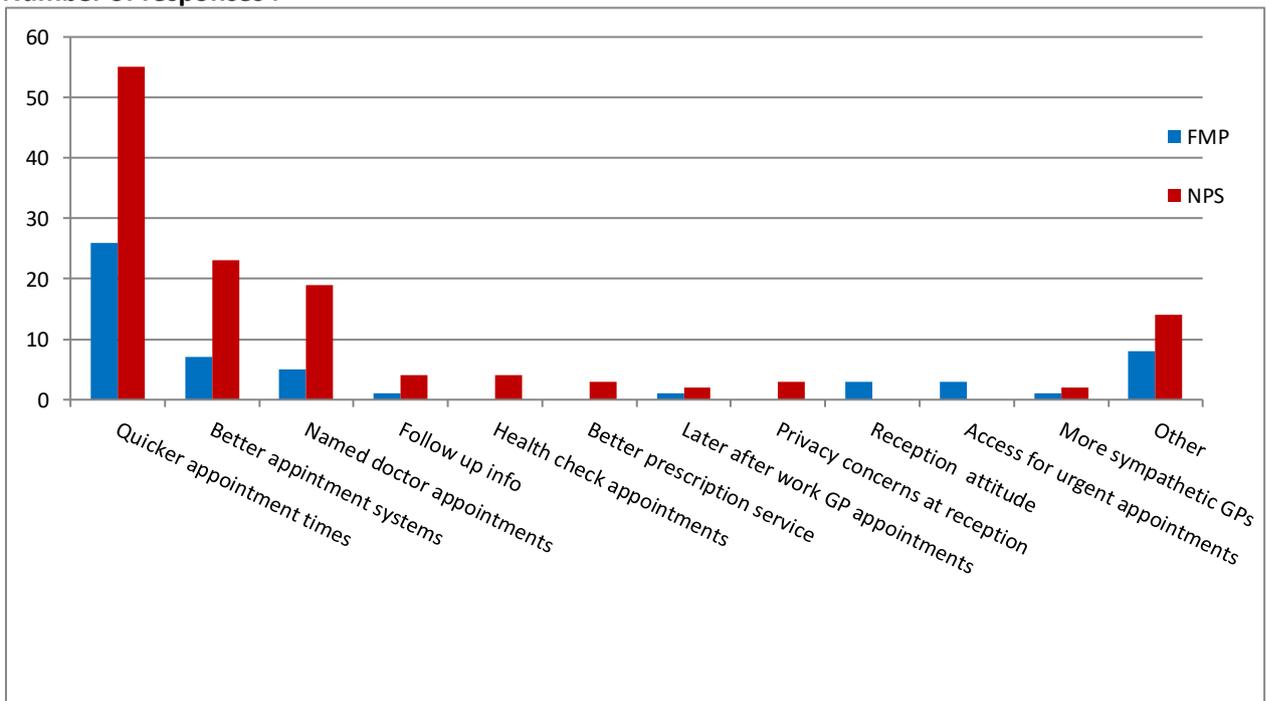


% of responses : Not good

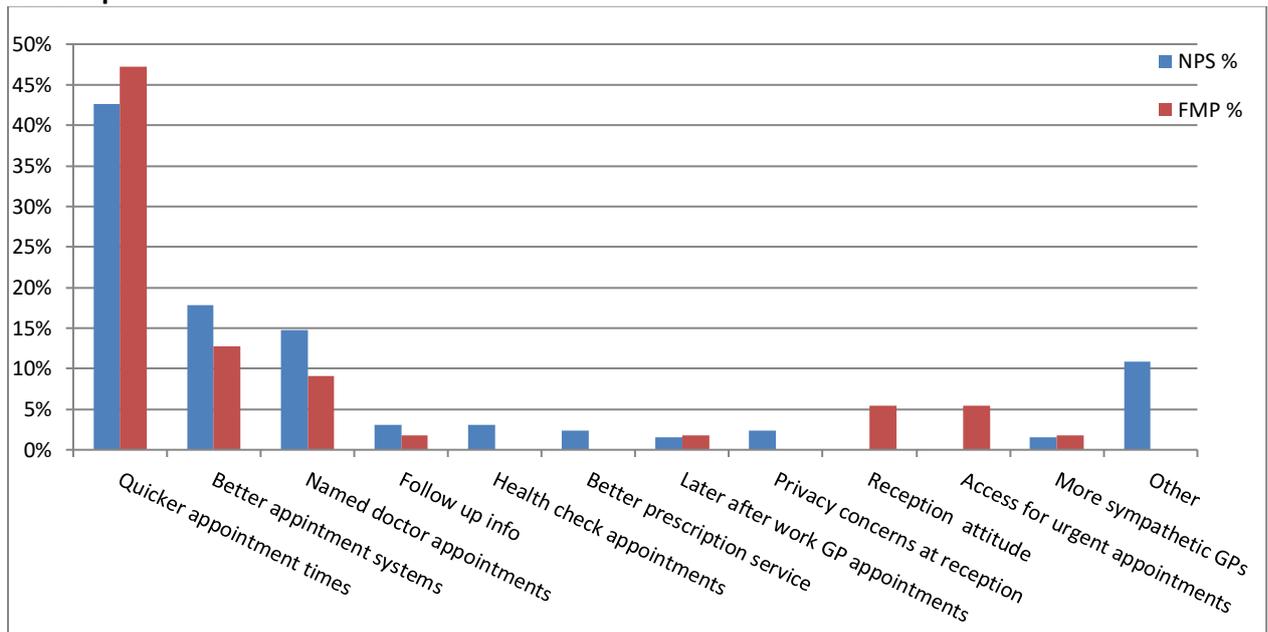


Q11. Thinking just about your GP practice, how could the service from the practice be specifically improved for you as an individual?

Number of responses :

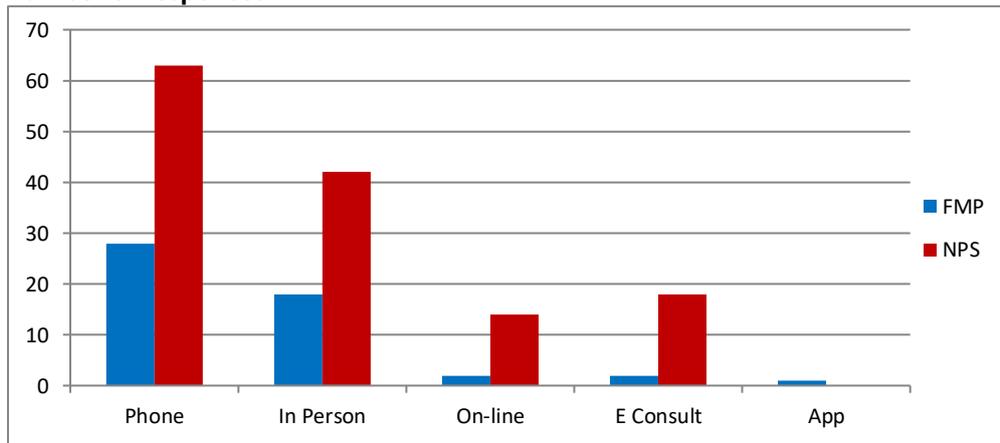


% of responses :

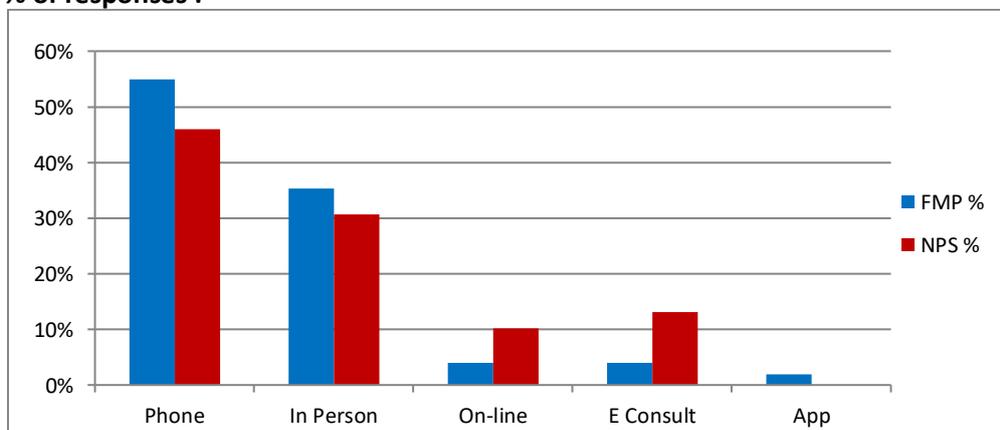


Q12. How do you usually book your appointments at the GP practice?

Number of responses :



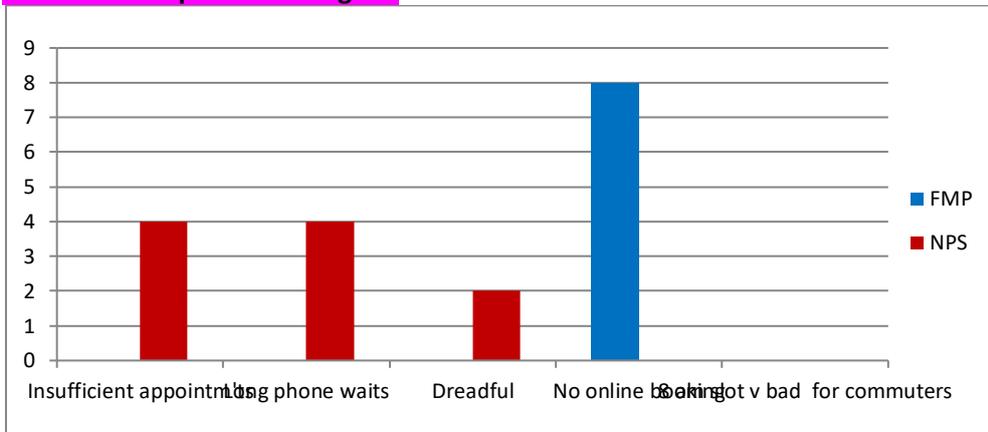
% of responses :



Q12. What is good and bad about the current appointments system?

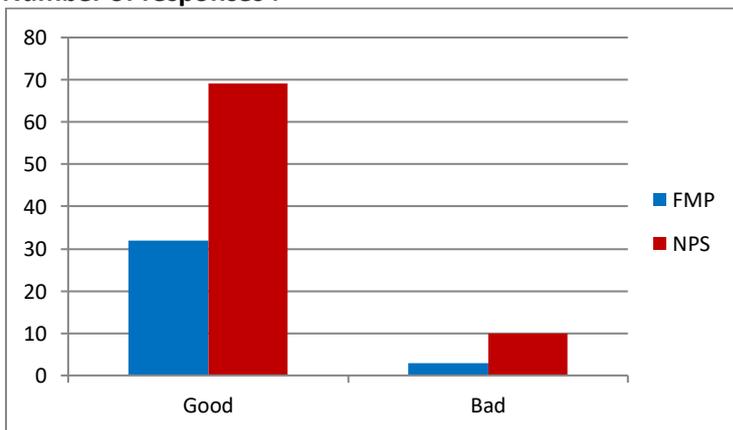
Only 1 "Good response" : FMP Text reminders

Number of responses : Not good

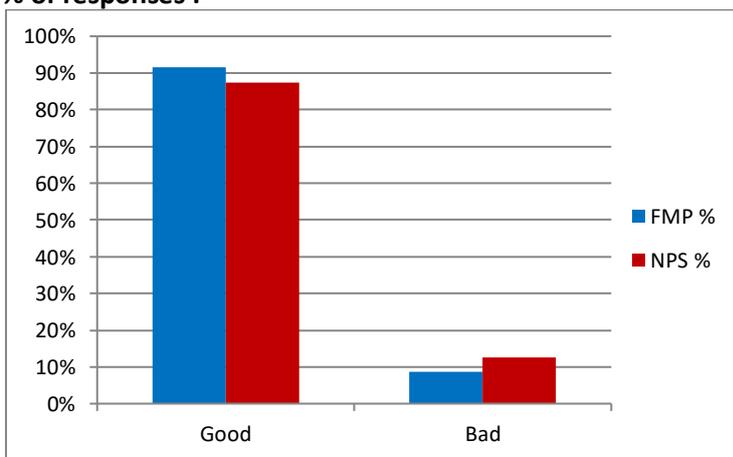


Q13a. Rating : What is good and bad about the current repeat prescriptions system

Number of responses :

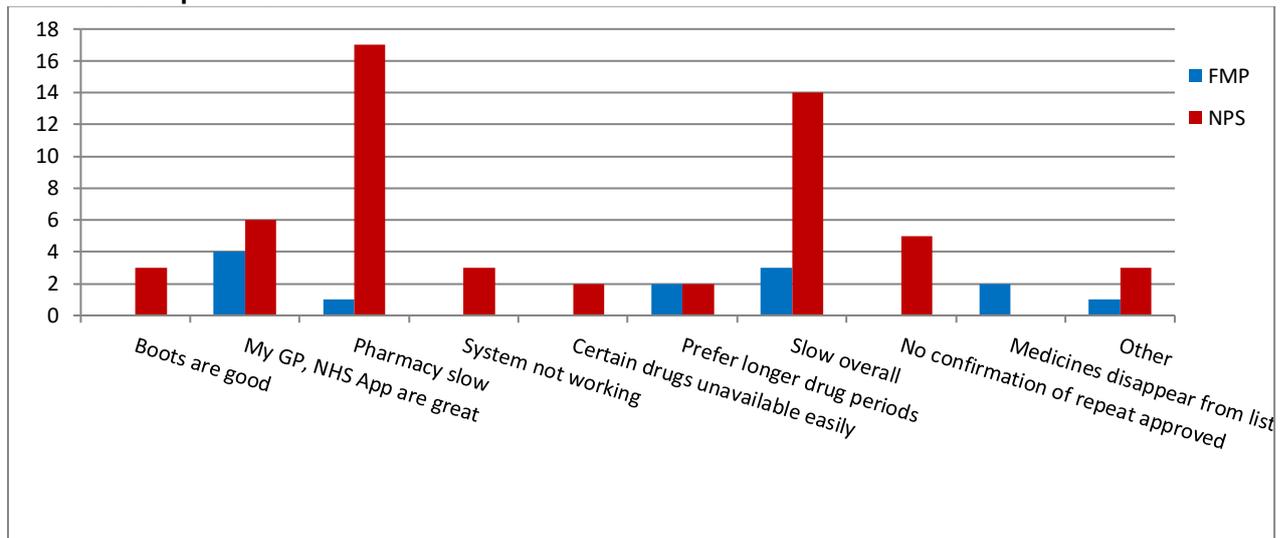


% of responses :

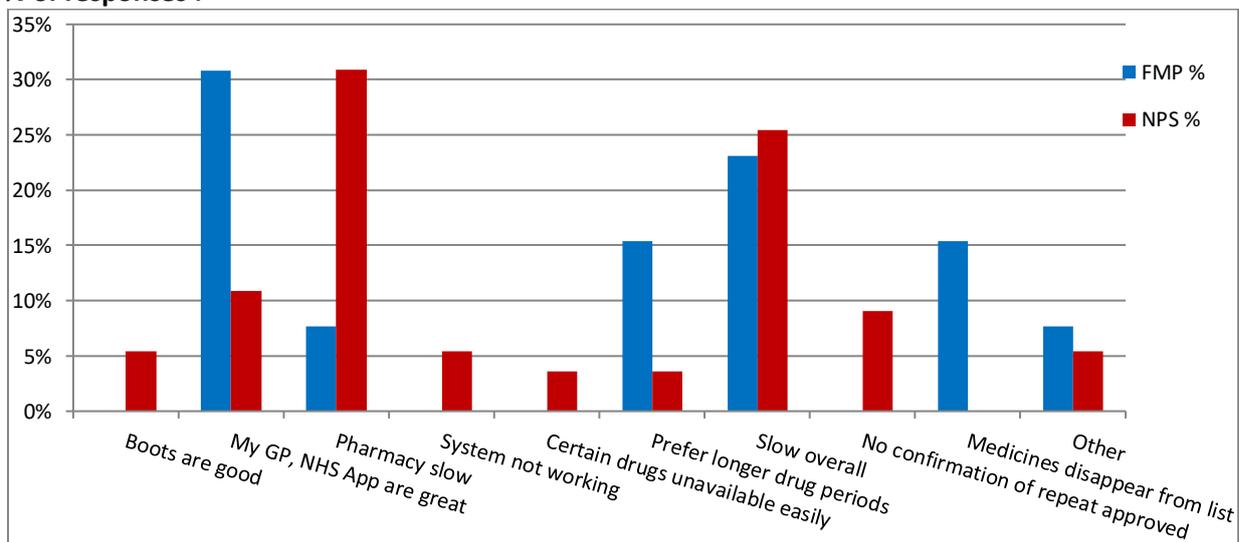


Q13b. Comments : What is good and bad about the current repeat prescriptions system

Number of responses :

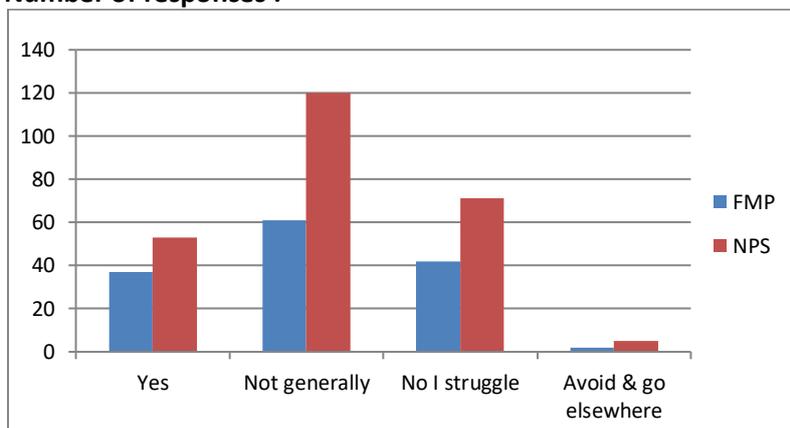


% of responses :

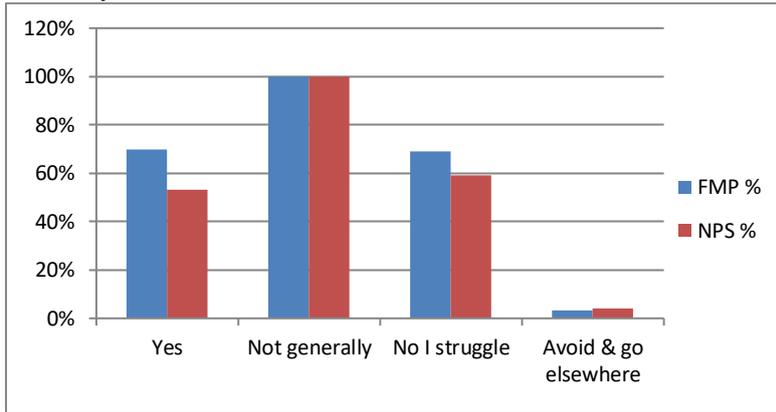


Q14a. Do you feel the medical and nursing staff at the GP practice have a good understanding of your general health? Please tick the most appropriate box

Number of responses :

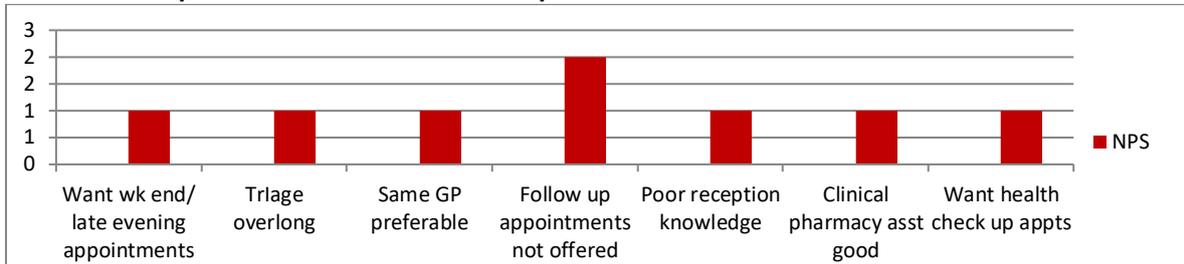


% of responses :



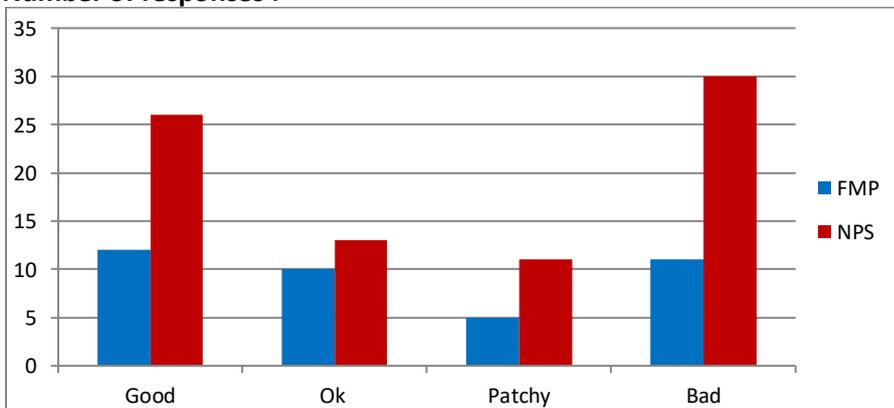
Q14 b. Do you feel the medical and nursing staff at the GP practice have a good understanding of your general health? Commentary :

Number of responses : Small number of responses and none for FMP

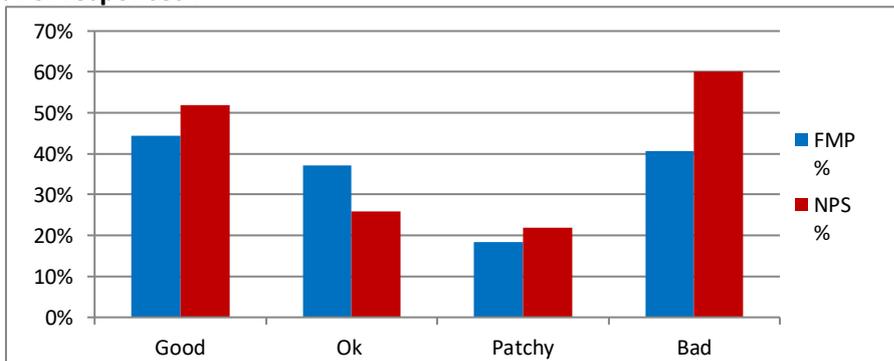


Q15. If you have had an ongoing issue or needed a referral, how have you found the followup communications from the GP practice?

Number of responses :

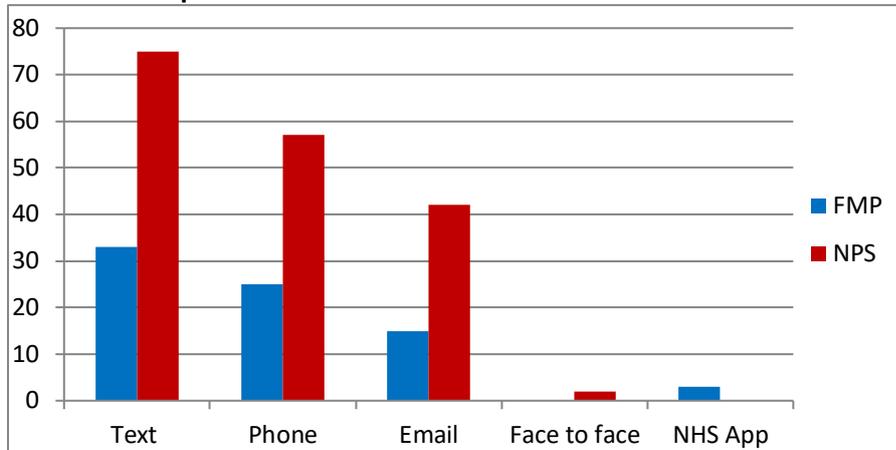


% of responses :

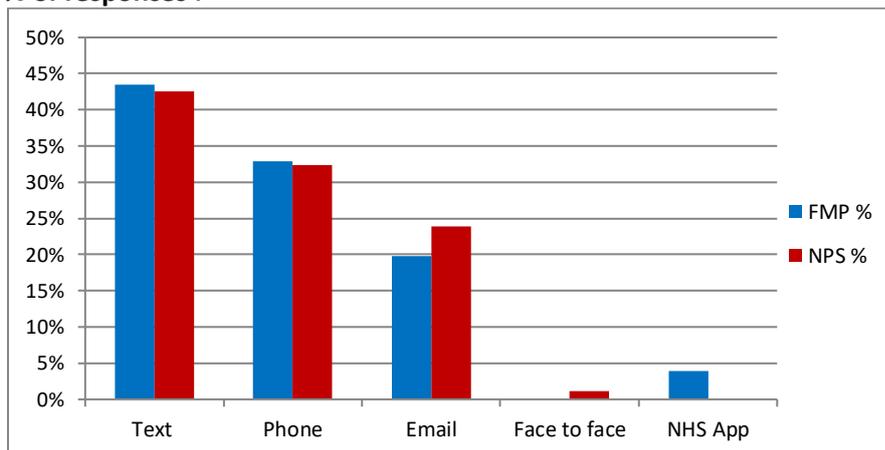


Q16. Both GP practices use phone, text, email, post and the website for communications. What is your preferred form of communication and how are current GP practice communications working for you?

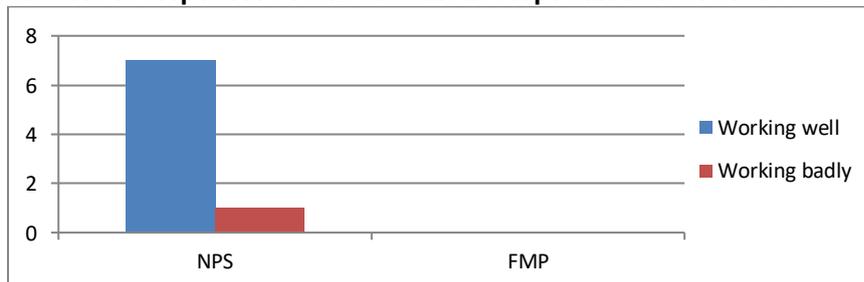
Number of responses :



% of responses :



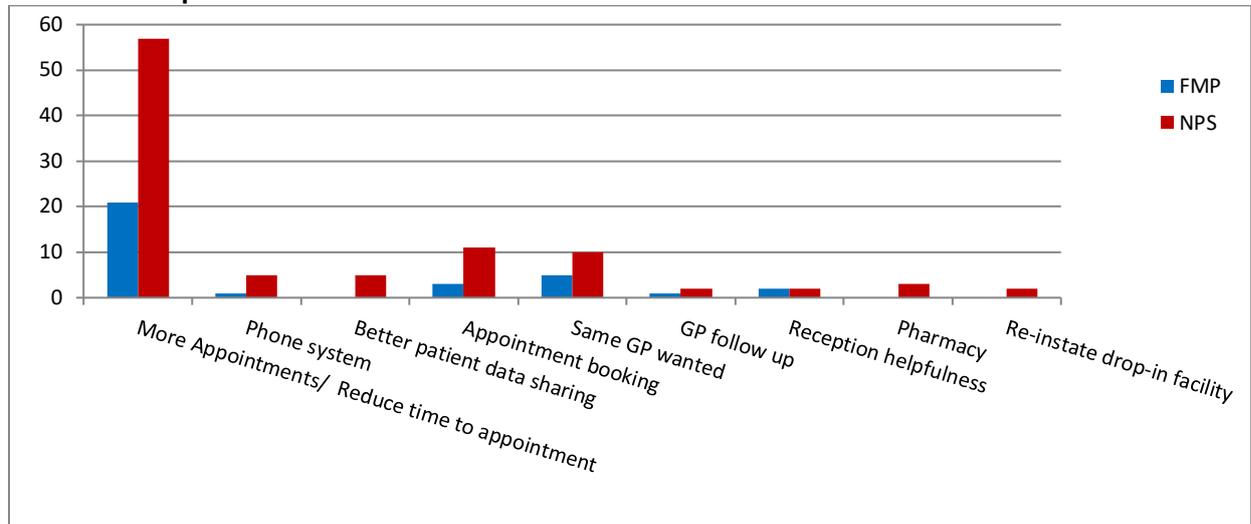
Number of responses : Small number of responses and none for FMP



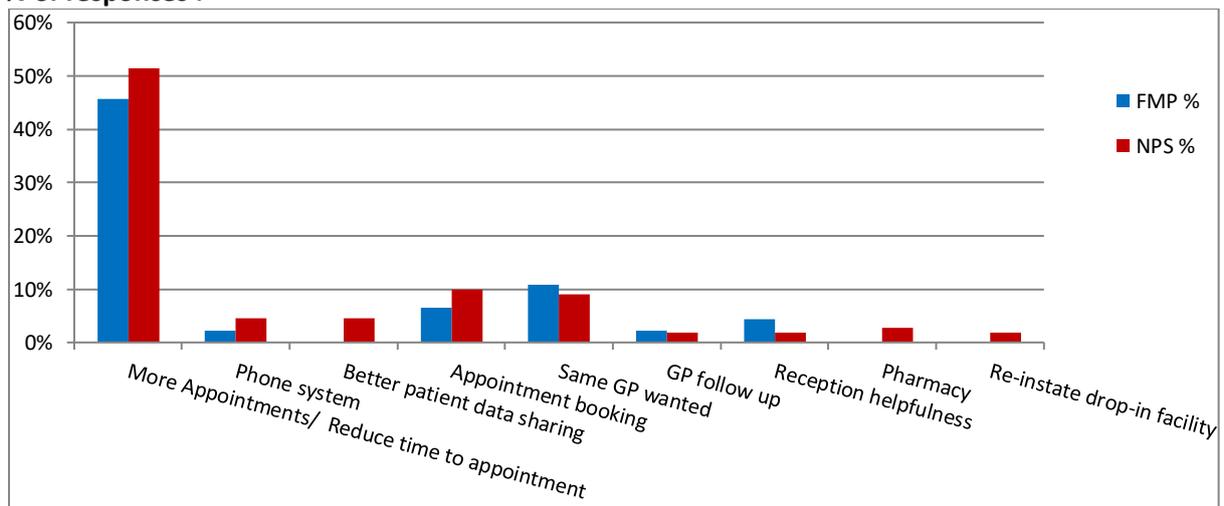
Q17. Which one specific issue would you like your GP practice to improve?

Two graphs as lots of different responses

Number of responses :

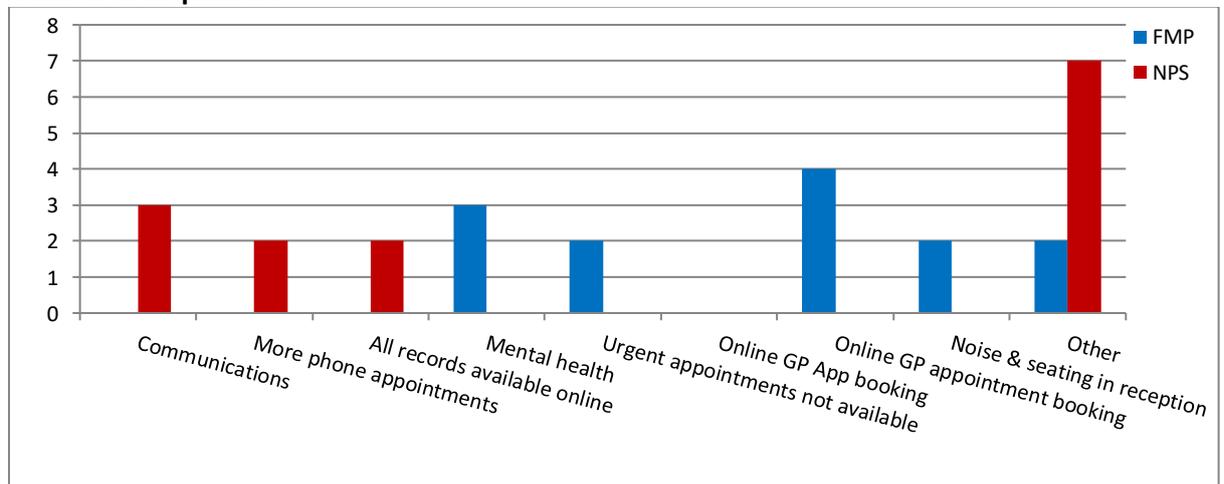


% of responses :

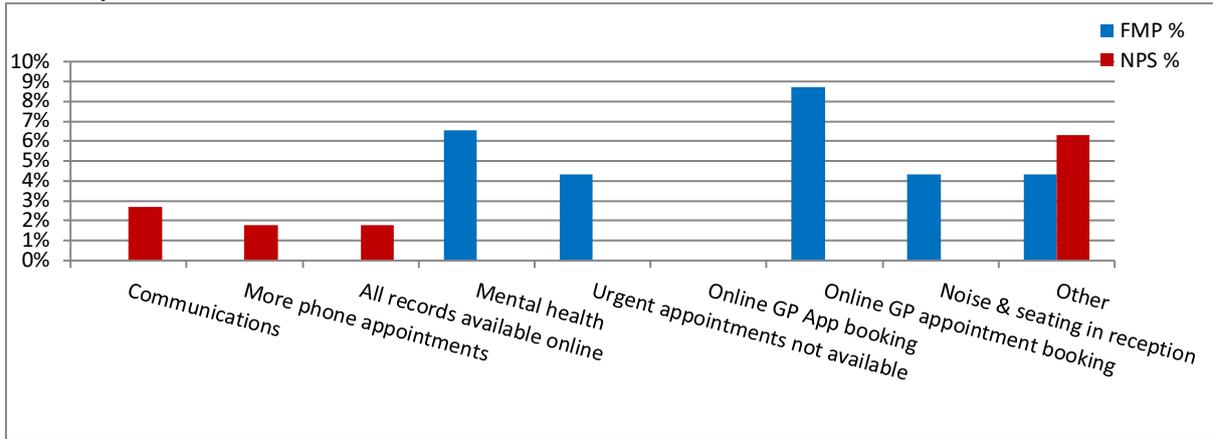


Q17. Continued : which one specific issue would you like your GP practice to improve?

Number of responses :

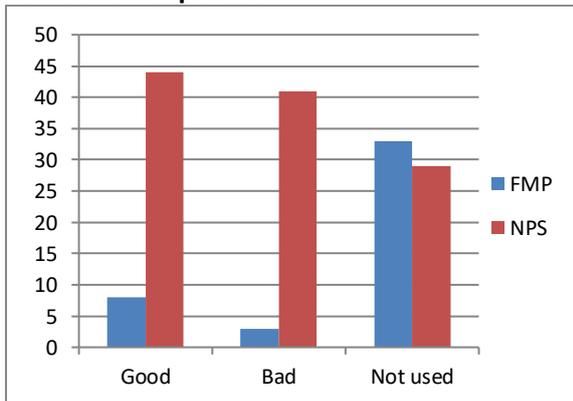


% of responses :



Q18. E Consult is a national service. If you have used E Consult within the last year what is your experience?

Number of responses :



% of responses :

