



Accessibility statement for Faversham Town Council

This statement applies to favershamtowncouncil.gov.uk

This website is run by Faversham Town Council. We want as many people as possible to be able to use this website and we are in the process of procuring a new website which complies with WCAG 2.1 AA rating. In the meantime we have installed an Accessibility Widget which allows you to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible is this website

We know some parts of this website are not fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- not all photographs have captions
- some of our online forms are difficult to navigate using just a keyboard

- you cannot skip to the main content when using a screen reader

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email louise.bareham@favershamtowncouncil.gov.uk
- call 01795 503286

We'll consider your request and get back to you in 5 working days.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: Louise Bareham, Town Clerk.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Adopted Date	2018
Review Period	2 years
Last Review Date	December 2025
Next Review Date	June 2027