

## Rob Gibbs

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**From:** chris oswald-jones <chris.oswald.jones@gmail.com>  
**Sent:** 27 January 2026 12:38  
**To:** Rob Gibbs  
**Subject:** Fwd: Active Travel Interventions / OUTSTANDING SNAGS - [V. 10 Nov 2025 ]  
**Attachments:** 20251105\_075135.jpg; 20250724\_161456.jpg; 20250724\_161847.jpg

----- Forwarded message -----

**From:** **chris oswald-jones** <[chris.oswald.jones@gmail.com](mailto:chris.oswald.jones@gmail.com)>  
**Date:** Sat, 24 Jan 2026 at 06:12  
**Subject:** Fwd: Active Travel Interventions / OUTSTANDING SNAGS - [V. 10 Nov 2025 ]  
**To:** Julian Saunders <[julian.saunders@favershamtowncouncil.gov.uk](mailto:julian.saunders@favershamtowncouncil.gov.uk)>

**Hi, Julian > ARE we any the wiser, following your email 17Nov2025 ?**

----- Forwarded message -----

**From:** **chris oswald-jones** <[chris.oswald.jones@gmail.com](mailto:chris.oswald.jones@gmail.com)>  
**Date:** Mon, 10 Nov 2025 at 03:00  
**Subject:** Active Travel Interventions / OUTSTANDING SNAGS - [V. 10 Nov 2025 ]  
**To:** Adrian Berendt <[adrian.berendt2@gmail.com](mailto:adrian.berendt2@gmail.com)>, Charles Gibson  
<[charles.gibson@favershamtowncouncil.gov.uk](mailto:charles.gibson@favershamtowncouncil.gov.uk)>, Julian Saunders  
<[julian.saunders@favershamtowncouncil.gov.uk](mailto:julian.saunders@favershamtowncouncil.gov.uk)>, <[Antony.Hook@kent.gov.uk](mailto:Antony.Hook@kent.gov.uk)>  
<[Antony.Hook@kent.gov.uk](mailto:Antony.Hook@kent.gov.uk)>, Adrian Oliver <[adrian.oliver@kent.gov.uk](mailto:adrian.oliver@kent.gov.uk)>

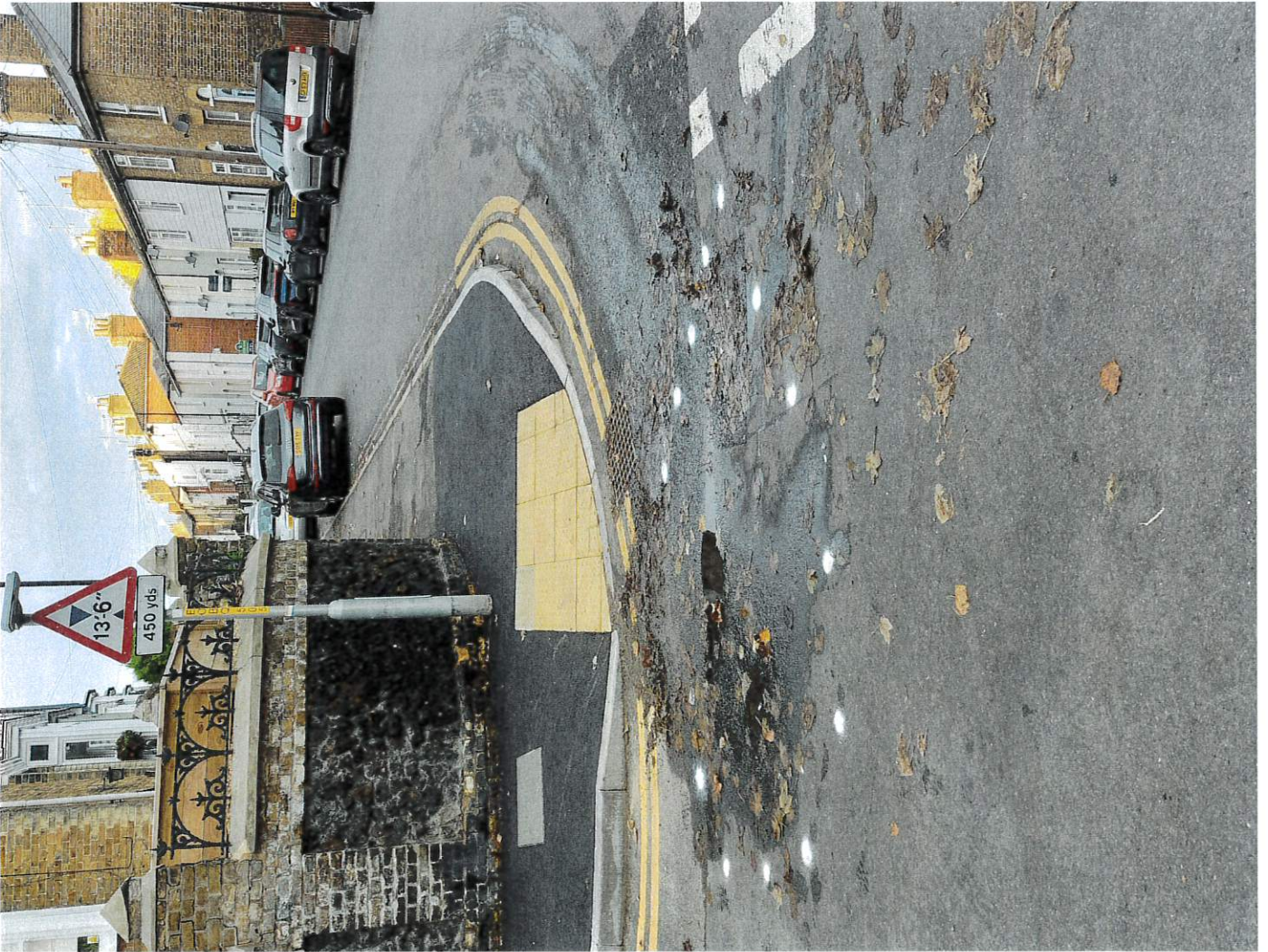
St. ANN'S ROAD - LARGE Puddle at the depression on the DESIRE LINE when during ALL the rains, with the run-off down Ospringe Road, water misses the functional, clear Drain Gully - Highlighted by the White Dot spray markings. Pedestrians have to walk up around in St. Ann's Road to avoid; Since the installation of the junction interventions in Nov 2024

SOUTH ROAD - Puddle at Kerblin adj Napleton Road due to the depression, water does not arrive at the Drain Gully; This occurred after the Anti-Slip was applied January 2025; Pedestrians get a soaking, even as far as the Almshouses Wall

BANK STREET - Large Depression causes the Large Area of Puddle across CROSS LANE since the installation of the Interventions in July 2025

Regards, COJ

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## Rob Gibbs

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**From:** chris oswald-jones <[chris.oswald.jones@gmail.com](mailto:chris.oswald.jones@gmail.com)>  
**Sent:** 27 January 2026 12:40  
**To:** Rob Gibbs  
**Subject:** Fwd: Active Travel Interventions / OUTSTANDING SNAGS - [V. 10 Nov 2025 ]

----- Forwarded message -----

From: **Julian Saunders** <[julian.saunders@favershamtowncouncil.gov.uk](mailto:julian.saunders@favershamtowncouncil.gov.uk)>  
Date: Mon, 17 Nov 2025 at 09:47  
Subject: Re: Active Travel Interventions / OUTSTANDING SNAGS - [V. 10 Nov 2025 ]  
To: [chris.oswald.jones@gmail.com](mailto:chris.oswald.jones@gmail.com) <[chris.oswald.jones@gmail.com](mailto:chris.oswald.jones@gmail.com)>  
Cc: [adrian.berendt2@gmail.com](mailto:adrian.berendt2@gmail.com) <[adrian.berendt2@gmail.com](mailto:adrian.berendt2@gmail.com)>, Charles Gibson <[charles.gibson@favershamtowncouncil.gov.uk](mailto:charles.gibson@favershamtowncouncil.gov.uk)>, Adrian Oliver - GT TRA <[adrian.oliver@kent.gov.uk](mailto:adrian.oliver@kent.gov.uk)>, [antony.hook@kent.gov.uk](mailto:antony.hook@kent.gov.uk) <[antony.hook@kent.gov.uk](mailto:antony.hook@kent.gov.uk)>

Chris

Thanks for feeding back your conversation with Alan Osuaha and your views about where KCC has got to in resolving snags. It does mirror my perception of where we have got to. I think Alan has done a great job in implementing the scheme, particularly reassuring residents about the impact of interventions but it now feels that the AT team don't want to or aren't able to resolve outstanding issues in relation to the work carried out.

I am then not clear whether East Kent Highways will be accepting responsibility for the problems and adding them to their work list. Again I am happy to write to relevant KCC officers, unless Antony and/or Charles feel they are better placed to get a positive response

Regards

Julian

**Julian Saunders** | Town Councillor St Ann's Ward | Vice Chair Active Travel Committee | Deputy Leader Labour Group | Faversham Town Council | Mobile 07746 772695 | Mail [julian.saunders@favershamtowncouncil.gov.uk](mailto:julian.saunders@favershamtowncouncil.gov.uk)

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**From:** chris oswald-jones <[chris.oswald.jones@gmail.com](mailto:chris.oswald.jones@gmail.com)>  
**Sent:** 14 November 2025 12:50  
**To:** [adrian.berendt2@gmail.com](mailto:adrian.berendt2@gmail.com) <[adrian.berendt2@gmail.com](mailto:adrian.berendt2@gmail.com)>; Charles Gibson <[charles.gibson@favershamtowncouncil.gov.uk](mailto:charles.gibson@favershamtowncouncil.gov.uk)>; Julian Saunders <[julian.saunders@favershamtowncouncil.gov.uk](mailto:julian.saunders@favershamtowncouncil.gov.uk)>; [antony.hook@kent.gov.uk](mailto:antony.hook@kent.gov.uk) <[antony.hook@kent.gov.uk](mailto:antony.hook@kent.gov.uk)>; Adrian Oliver - GT TRA <[adrian.oliver@kent.gov.uk](mailto:adrian.oliver@kent.gov.uk)>  
**Subject:** Re: Active Travel Interventions / OUTSTANDING SNAGS - [V. 10 Nov 2025 ]

Friday 14 Nov 2025 >

I have just received a call from Alan Osuoha - 1128h lasting 11 minutes, (difficult to interpret because he was speaking into his laptop);

I get it that he was not exactly "fobbing the cases off" - but more to say that ***some of the puddles existed before the Interventions were installed***.

That the St. Ann's and The Car Park was often under standing-water in places.

## Rob Gibbs

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**From:** chris oswald-jones <chris.oswald.jones@gmail.com>  
**Sent:** 27 January 2026 12:46  
**To:** Rob Gibbs  
**Subject:** Fwd: CROSS LANE PUDDLE DEFECT / Active Travel Intervention Works  
**Attachments:** 20251119\_095902.jpg

----- Forwarded message -----

From: **chris oswald-jones** <[chris.oswald.jones@gmail.com](mailto:chris.oswald.jones@gmail.com)>  
Date: Wed, 19 Nov 2025 at 13:51  
Subject: CROSS LANE PUDDLE DEFECT / Active Travel Intervention Works  
To: Adrian Berendt <[adrian.berendt2@gmail.com](mailto:adrian.berendt2@gmail.com)>, Charles Gibson  
<[charles.gibson@favershamtowncouncil.gov.uk](mailto:charles.gibson@favershamtowncouncil.gov.uk)>, Julian Saunders  
<[julian.saunders@favershamtowncouncil.gov.uk](mailto:julian.saunders@favershamtowncouncil.gov.uk)>  
Cc: Ben J.Martin <[ben.j.martin@favershamtowncouncil.gov.uk](mailto:ben.j.martin@favershamtowncouncil.gov.uk)>, Tim Stonor <[t.stonor@gmail.com](mailto:t.stonor@gmail.com)>,  
Hannah Perkin <[hannah.perkin@favershamtowncouncil.gov.uk](mailto:hannah.perkin@favershamtowncouncil.gov.uk)>, <[Antony.Hook@kent.gov.uk](mailto:Antony.Hook@kent.gov.uk)>  
<[Antony.Hook@kent.gov.uk](mailto:Antony.Hook@kent.gov.uk)>

Bank Street / CROSS LANE:

Image captured 19 Nov 2025, after the Large Puddle has subsided somewhat;  
Showing the position of >

- i). The NEW DRAIN GULLY surveyed and located, before the PLATFORM  
and ASSOCIATED Blacktop Surfacing
- ii). The "HUMP" Surfacing preventing water from accessing the New Drain !

URGENT REMEDIAL ACTION REQUIRED . . .

Regards, COJ

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