

# **The Community Resilience Project**

Presented to: Faversham town council

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## **Background**

The community resilience project concerns creating a more resilience community that is better prepared to handle and recover from emergencies. Local emergencies in Faversham range from floods and power outages to fires and bad weather. A CRMI assessment was conducted in the summer of last year and Faversham resulted in a score of 7 out of 100, hence why this project is important to community's welfare.

A community resilience template plan has been created by Kent County Council as a guideline; the plan aims to:

- Identify key risks, local resources and contacts.
- Aid the emergency services by increasing local-level preparedness.
- Set out communication plans
- Include practical actions that can be taken in the event of an emergency

The aim of this project is to complete and expand upon the community resilience template to make Faversham more resilient to emergencies. This report examines the progress made so far within the project, identify key aspects and will highlight intended further action.

## **Progress**

The project started in the autumn of 2025; progress so far has included:

- Producing an action plan to highlight steps needed
- Establishing volunteer roles and responsibilities
- Having a meeting with individuals who work in the resilience area, to help support the process in Faversham.
- The recruitment of volunteers through social media and surveys

The project is presently focussed on identifying and communing with potential coordination and shelters areas for volunteers. Once volunteers have been recruited and these areas established, a significant part of the community emergency plan can be completed.

## **Volunteers**

One of the most important aspects of the community resilience plan is the community resilience response team. This group of volunteers provide a bridge between the community and the emergency responders.

Their responsibilities include:

- Encouraging residents to provide information
- Assist with individuals affected in the incident
- Make sure everyone is informed through a communication tree

Roles involved in this team include:

- A Coordination Point team leader who will oversee the operation of the coordination point in an emergency.
- A Coordination Point team member who would support the centre by handling communications and promoting clear information flow.
- A Shelter team leader who is responsible for ensuring that the centre is managed effectively to provide for the needs of individuals needing support.
- A Shelter team member will support evacuees and help ensure basic welfare is provided.
- The liaison team, whose primary role is to act as a communication link during emergencies.

## **Further action**

The further actions intended to be taken with immediate effect are:

- Establishing and setting up shelter and coordination points
- Interview volunteers and decide what areas they would like to occupy
- Identify communication channels and fill in a communication tree
- Conduct a community mapping exercise
- Carry out an exercise to test the effectiveness of the plan and review the measures put in place.

The community resilience project has no deadline and is an ongoing project that is in a state of constant state of reevaluation.

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Volunteer