

Kent Fraud Alert System



TO STOP FRAUD™

Amazon Scam

I have had an email from a Kent resident stating that this week they had a call from a criminal impersonating Amazon. They stated that there had been fraudulent activity on their account. The caller was very convincing and initially, the intended victim thought it was genuine but halfway through the call they became suspicious and realised it was a scam and disconnected the call.

Amazon phone scams typically involve:

- Receiving a call from an unknown number or one spoofed to look like it is from Amazon.
- The caller claiming to be from Amazon's customer support or security team.
- Telling you there's an issue with an order or compromised financial data.
- **Remember that Amazon do not make unsolicited calls to customers, and they will never ask for personal information over the phone.**

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.



Preventing fraud

Together, let's stop scammers.



Remember, ABC:



never Assume



never Believe



always Confirm

For further information about Fraud, visit our website at [Advice about fraud | Kent Police](http://www.kent.police.uk/advice-about-fraud)



**Kent
Police**

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.

Or text us on 999 if you've pre-registered with the emergency SMS service.

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Courier Fraud Alert

In the last two weeks we have seen reports of courier frauds across the county but particularly in,

Chatham, Dover, Tunbridge Wells, Tonbridge, Sevenoaks, Ashford and Rochester.

Remember, the police or your bank will never:

- Ask for your bank details or PIN.
- Ask you to transfer or withdraw and handover sums of money.
- Send a courier to collect your bank cards, cash or PIN.
- Ask you to buy gold for them to collect to assist with an investigation.
- Additionally, your Bank will never call and ask that you transfer money to a safe account.

If you get any calls like these, they are a SCAM.

For more information watch - [Courier Fraud Warning: Stay Wise, Don't Compromise \(youtube.com\)](#)

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Recovery Fraud

If you have been a victim of fraud in the past, whoever took your money may keep your contact information and contact you again.

This time, they will pose as an organisation that has been made aware of your loss. They will claim that they can arrest the fraudster or even recover the money you lost. In either case, they say you will need to pay a fee first. This is a form of advance fee fraud and you never get any money back.

If you pay, they will keep coming back to you with another cost that has to be paid before your money can be returned.

If you ask them to take the fees from the money they claim to have recovered, they will give reasons why this is not possible. For example, they might tell you that your money is under the control of a court and can only be paid back to you by them.

The fraudsters may also ask you to provide details of your bank account so they can pay your money into it. However, they will use this information to empty your account.

Spot the signs.

You are contacted by an agency that knows a lot about the money you lost but they want a fee first. Genuine agencies never ask for fees to recover money lost to fraudsters.

They have contacted you with a web-based email address, such as @Yahoo or @Hotmail. Genuine government or law enforcement agencies and law firms do not use webmail.

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Recruitment Fraud

Watch out for fake job recruitment messages and ads.

If you receive a job offer, always carry out thorough research to ensure the employer is legitimate and never pay advance fees.

For further information on this type of scam, visit - [Recruitment scams](#) | [Action Fraud](#)

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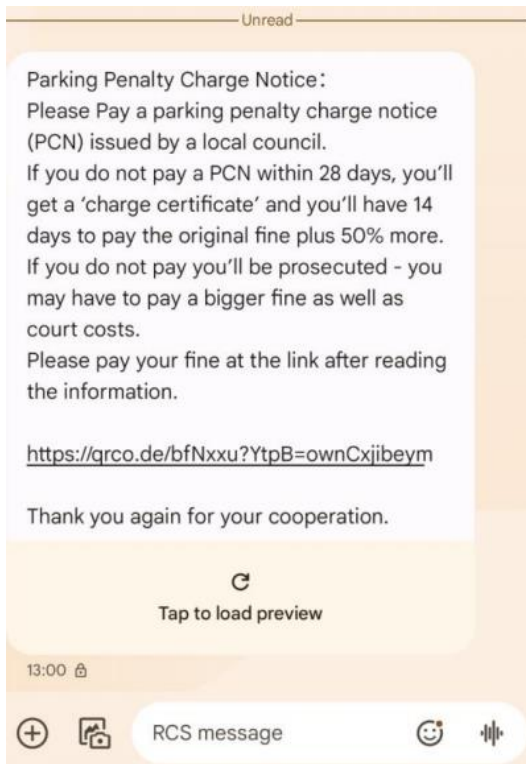
Fake Penalty Charge.

We are still seeing reports of the below parking fine or commonly known as a penalty charge notice being received via text message, it is a SCAM.

Do not click on the link, as it is designed to take you to a realistic website under the control of the criminals where they will look to steal your personal and financial data.

If you are not sure if a text message is genuine, then always apply our Scam Awareness message ABC, which is never Assume or Believe a message is genuine but always Confirm. In other words, contact the sender by using a trusted phone number.

You can report Scam text messages by forwarding to 7726.



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