

Faversham Town Council
Policy on the Removal of Graffiti

The Council recognises any kind of Graffiti has a negative impact on the environment.

Definition of Graffiti

The illegal or unauthorised defacing of a building, wall or other structure or object by painting or otherwise marking it with words, pictures or symbols.

Definition of Offensive Graffiti

Offensive graffiti will be illegal or unauthorised and may contain some or all of the following elements:

- Offensive language.
- Language of a discriminatory nature.
- A hate statement.
- An image that is graphically explicit.
- An image that is visually offensive or textually offensive by the message that it contains.

Action for the Removal of Graffiti on Our Property

The Town Council will remove graffiti from its property within 10 working days of any sightings or report and will remove offensive graffiti within 2 working days of any sightings or report. Action to remove non offensive or obscene graffiti will be assessed and planned, with priority, into the Facilities team schedule of work.

Action for the Removal of Graffiti on Property Owned by Others

Graffiti on property owned by Swale Borough Council, or others, will be reported to Swale Borough Council on their online portal <https://swale.gov.uk/bins-littering-and-the-environment/littering/report-graffiti>

Other private and public companies have a duty to remove graffiti from their own property and the Council will inform these companies of any graffiti as soon as there have been any sightings or reports. These companies include:

- British Telecom / Open Reach
- Electricity, Gas and Water utility providers
- Highways Agency
- Royal Mail

- Bus or transport companies
- Councils outside of the Town Council.

Service to Remove Graffiti from Private Property

Subject to availability of the Facilities Team, the Town Council may offer a service to remove graffiti from private property subject to the following conditions:

1. Graffiti is in a location which will not cause danger to the Facilities Team.
2. Graffiti removal will be charged at materials plus time.
3. A damage waiver must be signed by the owner of the property before work commences.