



We still need your help

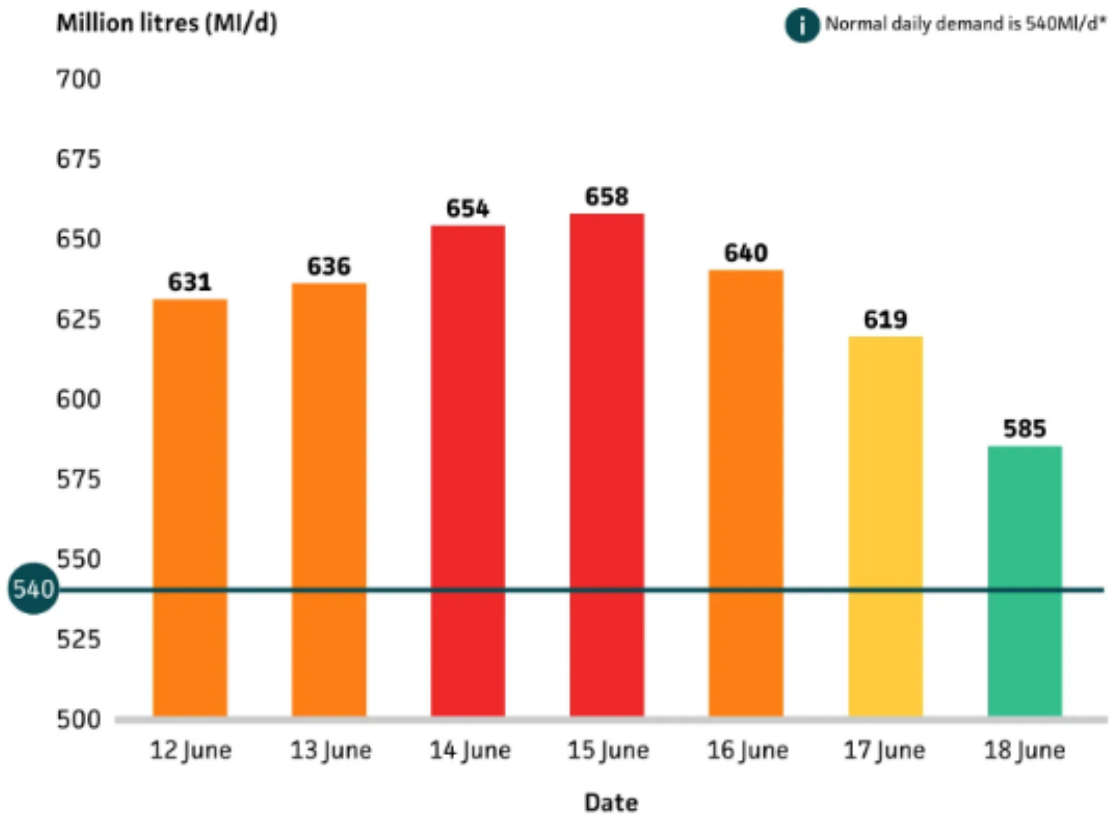
Following the issues faced last week with record breaking high demands for water which caused water supply problems in Kent and Sussex, demand has reduced which has enabled us to refill our treated drinking water storage reservoirs and restore supplies to all our customers affected by the issues last week.

The reductions are a combination of the Temporary Use Ban (hosepipe ban) announcement, as well cooler, cloudier and wetter weather over the weekend.

Once again, we thank all our customers for reducing their water use to help return supplies to customers and yourselves for sharing our messaging.

Daily water demand

12 - 18 June 2023



*Normal daily demand is 540ML/d during the warmer months
Please note: Figures may change following audit reviews

south east water

While demand dropped 11 per cent between Thursday and Sunday, we are still extracting, treating and pumping more water than normal into the system.

The Temporary Use Ban will remain in place until we are confident water demand has reduced back to manageable levels for a prolonged period and are keeping the position under constant review.

During this week, while cooler and wetter weather is forecast, we will be working to refill our drinking water storage reservoirs to maximum capacity and making changes to our network ahead of what is expected to be another hot and sunny weekend.

Find out more about the Temporary Use Ban click [here](#)

Take a look at our [Water Latest](#) page for daily updates

To keep up to date on what's going on at South East Water, sign up to our regular newsletter.

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Please share this information amongst your networks to ensure as many people as possible receive this information.

**Kind regards,
Tanya Sephton
Customer Services Director**



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