

Social Care Provision - Faversham

Faversham Local Engagement Forum
12 October 2016

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Kent Social Care Accommodation Strategy

Better Homes: Greater Choice



Presentation Request

1. Provide an update on the closures of Kiln Court and Osborne Court and the impact to Faversham and the surrounding areas.
2. How many beds in Kiln Court were in use each month for the last year
3. When the facility closed in August how many people were there and where were they transferred to?
4. How many people/carers have requested respite care elderly frail and for those with dementia from Faversham over the last year and where were they placed and how long did they have to wait?

Kiln Court Update

Kiln Court, Faversham



- Purpose built in 1988 with a 25–30 year lifespan
- 29 single bedrooms
- Shared bathrooms
- Un-used day centre
- Overall utilisation 64% in 2014/15; 68% in 2015/16
- Some referrals for general frailty beds had too complex needs to manage

Proposal to close selected – discussion at Adult Social Care and Health Cabinet Committee in January and March 2016 – decision taken at end of April 2016 to close by end of August

Kiln Court – beds utilised in last year

- Information collected to March 2016

	Bed Nights Vacant	Bed Nights Available	% vacant	% used
Apr-15	254	840	30%	70%
May-15	233	868	27%	73%
Jun-15	204	840	24%	76%
Jul-15	283	868	33%	67%
Aug-15	222	868	26%	74%
Sep-15	364	840	43%	57%
Oct-15	253	868	29%	71%
Nov-15	325	840	39%	61%
Dec-15	346	868	40%	60%
Jan-16	312	868	36%	64%
Feb-16	231	812	28%	72%
Mar-16	246	868	28%	72%

Kiln Court – April – July 2016

- Decision taken 27 April
- Staff meeting 10 May
- Admissions monitored for those who will move on before end of July
- Did not want to move people mid-stay
- Permanent residents found alternative homes – moved mid July – worked closely to ensure Choice
- Last two respite left on 29 July

Kiln Court – re-provision

- Block contracts – 4 beds in Carnalea (Faversham) and 4 beds in Lyndhurst (Herne Bay)
- Block beds also secured in Maidstone and use of remaining inhouse provision continues
- If demand rises, additional services can be commissioned
- Spot purchasing continues for Choice
- Waiting times would vary depending on the need

Kiln Court respite care analysis

- Systems – recorded two respite placements outside of Faversham for 2015/16 – this is limited due to how system reports on home address
- Data improved from January 2016 – 19 placements made for Faversham residents from January 2016 – September 2016 (based on available data)
- Average 2 per month

Canterbury	Faversham	Herne Bay	Sandwich	Thanet	Grand Total
3	11	3	1	1	19

Proposed changes to Accommodation Based Short Break Services for people with disabilities

Proposal

- Due to the increased range of alternative Short Break services individuals are currently choosing and the reducing occupancy in our adult KCC Short Breaks we need:
 - less adult accommodation based short break buildings
 - to invest in our remaining buildings to ensure they are fit for purpose.
- Therefore, KCC is now proposing to make the following changes:
 - To close the building at Osborne Court in Faversham and deliver services through other settings
 - To invest in improvements at our other buildings.



Consultation

- A 12 week formal consultation was carried out between 7th June and 29th August 2016.
- A total of 247 consultation packs were circulated via a range of formats
- A number of stakeholder focussed meetings took place as below.
- Individual 1:1 meetings were arranged with service users & families to discuss the impact of the proposals.

Meeting Date	Meeting Time	Focus of Meeting
Monday 7 th June	2.30 – 3.30pm	County Councillors, Cabinet Members
Wednesday 8 th June	2 – 3.30pm	Staff
Wednesday 8 th June	5 – 7pm	Service Users/Parents/Carers
Wednesday 15 th June	1 – 2.30pm	Staff
Wednesday 15 th June	3 – 5pm	Service Users/Parents/Carers
Wednesday 29 th June	2 – 3pm	Staff
Wednesday 29 th June	3 – 4pm	Other Stakeholders & Local Councillors
Wednesday 29 th June	5 – 7pm	Service Users/Parents/Carers
Monday 11 th July	3.30 – 4.30pm	Faversham Health Matters**
Monday 25 th July	7pm	Faversham Town Council**

This table shows the preferences made by services users and family carers following discussions at 1-1 meetings.

Proposed Alternative Service	1 st Preference	In Process of Accessing	Total
Southfields	21	1	22
Meadowside	8	-	8
Hedgerows	2	-	2
Canterbury ASU	7	2	9
External Provider	6	-	6
Shared Lives	3	3	6
Direct Payment	-	1	1
Permanent Placements	1	3	4
		Total	58

This table shows the impact of these preferences on the occupancy of the remaining services (if proposal goes ahead).

Short Break Units	Beds	Occupancy (Sept 2015)	Occupancy (July 2016)	Impact of Consultation Preferences	Status % Occupied (Post Decision)
Meadowside, Deal	22	-24.40%	-24.40%	-18%	82%
Southfields, Ashford	15	-22.96%	-26.38%	-4.20%	96%
Hedgerows, Staplehurst	5	100%	-9%	-3%	97%
Canterbury ASU	6	-18.40%	-18.40%	-9%	91%

Timeframe

- Report to Adult Social Care & Health Cabinet Committee – 11th October 2016

Adult Social Care & Health Cabinet Committee is asked to:

NOTE the outcome of the 12 week Consultation.

ENDORSE the new Accommodation Based Short Break Model.

COMMENT on the report and endorse or make recommendations to the Cabinet Member on the proposed decision to proceed with the Accommodation Based Short Break Model and the proposal to end service provision from Osborne Court and identify alternative services for the 58 service users.

- The Cabinet Committee agreed the above on 11th October 2016.
- Between 11th & 30th October Graham Gibbens (Cabinet Member) will take the decision.
- Communication regarding the decision will follow – end October/beginning November 2016.
- If the decision is to close the building at Osborne Court – Implementation will follow between November & March, with a view to vacating the building by April 2017.
- Capital Investment will be planned & implemented during November to March 2017.

Questions?